



Dear Customer!

The Government of Hungary has decided to amend Government Decree 335/2012 (XII. 4.) on the detailed rules for the provision of postal services (Government Decree on Postal Services), which directly affects your business.

The amendment to the Government Decree on Postal Services requires businesses with a commercial website selling goods in Hungary to include the postal (delivery) service provided by Magyar Posta Zrt. as an option on their website from 28 March 2024.

The Government Decree does not grant exclusivity to Magyar Posta Zrt., so businesses with a commercial website are entitled to contract with any other postal (delivery) service provider and to indicate their contact details on their website. However, according to the government decree, our company must ensure the provision of postal delivery services even if all other postal (delivery) service providers refuse to deliver.

Under the Government Decree, companies with a commercial website are not obliged to conclude a contract, and do not need to conclude a written contract with Magyar Posta Zrt.

Please be informed that in order to ensure compliance with the legal obligation, our company has contacted the largest so-called webshop engine developers (e.g. WooCommerce, UNAS, Shoprenter, Shopify, Magento, Shoptet) in order to make the postal (delivery) service provided by Magyar Posta Zrt. available to their customers in their systems in due time. Please note, however, that compliance with the legislation is not the responsibility of the webshop engine developers, but directly of you, so please also ask your development partner about the status of the development.

If your commercial website uses a custom webshop engine, we would like to draw your attention to the fact that you should start the necessary development of your website in compliance with this deadline.

Magyar Posta Zrt. provides postal (delivery) services to businesses with a commercial website at the prices specified in the individual contract or in the general terms and conditions. Our Company intends to apply the following prices in the general terms and conditions:

For delivery to a parcel machine, Posta Pont or post office: HUF 990 gross per item.
For delivery at home: 0-10 kg gross: HUF 1990/piece.
For home delivery: up to 10-20 kg gross 2990 Ft/piece.
For home delivery: up to 20-40 kg gross 5990 HUF/piece.

The above prices must therefore be displayed on your website, unless otherwise specified in an individual contract.

Our company offers a nationwide network of more than 2200 post offices, around 350 mobile post offices, 550 MPL parcel machines and a nationwide network of more than 550 post offices to ensure a smooth delivery of parcels.

In order to facilitate the implementation of the Government Postal Decree, our company offers in its general terms and conditions the specific parcel delivery rates described above to all businesses with a commercial website. No individual contract is required to receive these rates, but registration is required. The registration form is now available at the link below:

www.posta.hu/webaruhazi_regisztracio

Please note that if you use the postal service as defined in our general terms and conditions, we will not be able to collect the product ordered by your customer from your premises, but will be able to deliver it to the customer at a postal location.

Please also be informed that Magyar Posta Zrt. also offers a higher level of postal (delivery) service than the postal service provided under its general terms and conditions, including a greater number of value-added services and other special conditions, to those who contract as a business partner. For our contracted business partners, we offer additional services related to the postal service at a lower price and the possibility to collect the products sold at home.

If you would like to take advantage of this higher level of service, you can contact us to discuss the details by clicking on the link below.

www.posta.hu/webaruhazi_szerzodeskotes

Regards
Hungarian Post Plc.

